



RAINTREE PET RESORT CHECKLIST

Because we care about your pet's health, we require all resort guests are vaccinated (see below). Please include documentation your pet's current prescription for a monthly veterinary approved flea/tick preventative with your pet's medical records.

*WE WILL ADMINISTER A FLEA/TICK PREVENTATIVE IF MEDICAL RECORDS DO NOT INDICATE A PET IS RECEIVING MONTHLY PARASITE PROTECTION.

→ VACCINE REQUIREMENTS:

DOGS:

- 🐾 RABIES
- 🐾 CANINE DISTEMPER/PARVO (DAPP)
- 🐾 BORDETELLA
- 🐾 LEPTOSPIROSIS

CATS:

- 🐾 RABIES
- 🐾 FELINE DISTEMPER (FVRCP)
- 🐾 FELINE LEUKEMIA

For your convenience our veterinarian on site can examine your pet and update any of the above required vaccinations if your pet's medical history indicates they are not protected. Please contact our client service team @ 480-991-3371 to schedule an appointment. *

ANY EXAMINATION, VACCINATION SERVICES AND/OR PARASITE PREVENTION APPLICATION WILL INCUR ADDITIONAL FEES

- 48 hours prior to your pet's reservation arrival date please send in your pet's current vaccination status via FAX: 480-998-9894 or EMAIL: petresort@raintreepet.com

→ FEEDING INSTRUCTIONS: (canine/feline/exotics)

🐾 We serve Hills Canine Science Diet Advanced Fitness and Hills Feline Science Diet Optimal Wellness during your pet's stay (included); or you are welcome to bring your pet's current diet for us to feed.

- If you are providing your pet's food, PLEASE pre-package dry food in individual Ziploc bags and label each meal (breakfast, lunch, or dinner) to ensure you have provided enough food for your pet's stay. We also suggest packing some "extra" in case you encounter any delays in your return.*

*In the event your pet needs additional food, we can feed our Hills "house diet"

🐾 To maintain your pet's regular feeding regimen, we will ask for the:

- Type of food (dry, canned),
- Amount fed each meal (cup, tablespoon)
- Frequency of feeding (number of times daily)

→ HEALTH CONCERNS, MEDICATIONS, and SUPPLEMENTS:

- 🔔 For your pet's safety, all medications/supplements are required to be in the original packaging with clear dosing instructions. Please ensure you have provided enough medication for your pet's entire resort stay.
- 🔔 Medication/supplements for our resort guests can be administered between the hours of 6:00 a.m. and 6:00 p.m. for \$1 per dose and \$5 per insulin dosage. *
- Please inform us of any behaviors, physical limitations, or health concerns that will help us better care for your pet during their stay. This may include hearing/vision loss, arthritis, anxiety, allergies. or any other medical condition that may need special monitoring.

* Diabetic pets receiving insulin injections: Please schedule an appointment with one of our medical center technicians prior to your pet's resort stay.

→ TOYS AND PERSONAL ITEMS:

- 🔔 For your convenience we provide luxurious bedding for all our resort guests – this means you can leave your pet's bed at home awaiting their return.
- 🔔 We accept up to (2) toys to be included in your pet's suite. We provide toys during our playtimes and also have toys for purchase to provide your pet with something new during their stay!
- 🔔 Unless your pet needs a raised dish or slow feeder bowl, we provide hygienic stainless-steel dishes for our guests' meals. In addition all canine suites are equipped with automatic fresh flowing water bowl systems.
- 🔔 Resort guests will be fitted with an identification collar upon arrival. We encourage you to keep your pet's regular collar and leash after checking in your pet unless an alternate contact will be picking them up at the end of their stay.*
- We recommend labeling your pet's belongings with your pet's name and your last name using a permanent marker to ensure your pet's items are easily identified.

* We do not keep payment information on file. Please discuss the available payment arrangements with our team if an alternate contact is picking your pet up from their resort stay.

→ POCKET PETS AND CRITTERS:

- 🔔 We recommend bringing your critter's current diet labeled with feeding instructions including:
 - Type of food (produce*, pellets, feeders)
 - Amount fed each meal (teaspoon, cup, specific quantity)
 - Frequency of feeding (number of times daily)
 - We recommend labeling your pet's enclosure and belongings with your pet's name and your last name using a permanent marker to ensure your pet's items are easily identified.
 - We recommend packing new or additional bulbs if light/heat lamp are required for your critter.
 - We encourage bringing enough of your critter's bedding to allow for bedding changes to accommodate their regular bedding change schedule.**

*Fresh produce can be provided by the resort at an additional fee.

**If a bedding change schedule is not provided, we will change bedding as needed to ensure sanitary housing conditions

→ RESORT CHECK-IN & CHECK-OUT TIMES:

MONDAY- FRIDAY: 7:00 a.m. to 5:30 p.m.*
SATURDAY: 7:00 a.m. to 12:00 p.m.*
SUNDAY: 9:00 a.m. to 12:00 p.m. **

*In order to provide ample time for post-vaccination monitoring, medical appointments for a same-day arrival resort stay are scheduled:

Monday-Friday: 7:00 a.m. to 3:00 p.m.

Saturday: 7:00 a.m. to 12:00 p.m.

** Vaccinations are not administered on Sundays.

Please complete the form and take it with you to the practice.